

**Temporary Procedures and Modifications
Required for Home Visitation During
COVID-19 Restrictions**

Thank you for understanding the need for modifications to our usual procedures during this health crisis. The Pet Loss At Home Veterinarians (PLAH Vets) would like to continue providing this much needed in home service while maintaining personal safety for all of us, as well as working within the requirements and guidelines required by governmental health agencies.

1.Appointments are subject to reschedule or cancellation at any point, should conditions change in your home, in the community or with your PLAH Vet's health (should we need to cancel based on inability to provide service at the scheduled time, there would not be any cancellation fee).

2.If there is anyone in the home who has been diagnosed with COVID-19 infection or is showing any symptoms, please contact your PLAH Vet immediately for re-evaluation of the potential visit. No one with any illness should be present in the same room of the procedure area during the visit.

3.Your PLAH Vet will need to maintain "Social Distancing" and personal safety. Therefore, she will not be able to shake hands, hug or have any physical contact during the visit. Please be sure to "self-disinfect" (through hand washing, etc.) immediately before, or upon her arrival. He/She will ask to wash her hands at the beginning and end of the visit. Please provide liquid soap, a sink and paper towels for this purpose.

4.While working with your pet before, during and after the procedure, Your PLAH Vet will try to keep as much physical distance between his or herself and your family members, as is practical. Please advise your family members, especially younger and older, of these requirements. You may want to consider having older family members or anyone with underlying health conditions say their good-byes prior to the visit and stay safely in another room.

5. Your PLAH Vet will need to do everything possible to minimize time spent in your home. Consent forms and other paperwork will be emailed ahead of time. Payment should be in the form of check made payable to your specific PLAH Vet, cash or credit card to be charged ahead of time over the phone. Check or cash (in an envelope) will be collected at the beginning of the appointment and your PLAH Vet will have you place these directly into her opened clipboard box. Receipt will be emailed. Please be prepared to begin the process quickly once your PLAH Vet arrives (have signed consent forms ready, have everyone say good-byes ahead of the scheduled appointment time, etc). If there is a space that is comfortable outside of your home (e.g. in the yard or area of the home where family spends minimal time) that space would be preferred for the procedure. Your PLAH Vet may still be able to provide clay paw print impressions but asks that they be limited to one per family.

These temporary restrictions supersede all other descriptions of procedures offered elsewhere on the website. Hopefully we will be able to return to normal operations soon.